

## Shavlik Language Support for Patch Data (Both XML data & SCUPdates data)

| Third-Party Product | Shavlik XML Data Applicable to Multiple Languages | Additional Comments  | Shavlik SCUPdates™ Data Applicable to Multiple Languages | Additional Comments  |
|---------------------|---|--|--|--|
| Adobe Acrobat       | Yes   | <p>Version 9 – Supported Languages: English, French, German, Japanese, Spanish, Italian, Dutch, Brazilian Portuguese, Swedish, Danish, Finnish, Norwegian, Chinese Simplified, Chinese Traditional, Korean, Czech, Hungarian, Polish, Slovak, Romanian, Ukrainian, Russian, Turkish, Bulgarian, Croatian, Slovenian, Estonian, Latvian and Lithuanian (Reader also includes Catalan and Basque).</p> <p>Version 8 – Supported Languages: English, French, German, Japanese, Spanish, Italian, Dutch, Brazilian Portuguese, Swedish, Danish, Finnish, Norwegian, Chinese Simplified, Chinese Traditional, and Korean.</p> | Yes  | Supported Languages: Brazilian Portuguese, Bulgarian, Chinese Simplified, Chinese Traditional, Croatian, Czech, Danish, Dutch, English, Estonian, Finnish, French, German, Hungarian, Italian, Japanese, Korean, Latvian, Lithuanian, Norwegian, Polish, Romanian, Russian, Slovak, Slovenian, Spanish, Swedish, Turkish, and Ukrainian. |
| Adobe Flash         | Yes   | <p>Shavlik supports the one binary for all Adobe Flash updates. Adobe states that the one binary supports multiple languages.</p> <p>Supported Languages: Brazilian Portuguese, Chinese Simplified, Chinese Traditional, Czech, Dutch, English, French, German, Italian, Japanese, Korean, Polish, Russian, Spanish,</p>   | Yes  | <p>Shavlik supports the one patch binary for all Adobe Flash updates. Adobe states that the one binary supports multiple languages.</p> <p>Supported Languages: Brazilian Portuguese, Chinese Simplified, Chinese Traditional, Czech, Dutch, English, French, German, Italian, Japanese, Korean, Polish, Russian,</p>                    |

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|              |     | Swedish, and Turkish.  |     | Spanish, Swedish, and Turkish.   |
| Adobe Reader | Yes | <p>Version 8/9 (Full) – Supported Languages: English, French, German, Japanese, Finnish, Italian, Spanish</p> <p>Version 9 (Incremental) – Supported Languages:<br/>English, French, German, Japanese, Spanish, Italian, Dutch, Brazilian Portuguese, Swedish, Danish, Finnish, Norwegian, Chinese Simplified, Chinese Traditional, Korean, Czech, Hungarian, Polish, Slovak, Romanian, Ukrainian, Russian, Turkish, Bulgarian, Croatian, Slovenian, Estonian, Latvian and Lithuanian (Reader also includes Catalan and Basque).</p> <p>Version 8 (Incremental) – Supported Languages:<br/>English, French, German, Japanese, Spanish, Italian, Dutch, Brazilian Portuguese, Swedish, Danish, Finnish, Norwegian, Chinese Simplified, Chinese Traditional, and Korean.</p> | Yes | <p>Shavlik supports the one Adobe Reader binary for all incremental patches (e.g. 9.3.4). Adobe states that this one binary supports multiple languages. For full Adobe Reader updates (e.g. 9.4), Shavlik only provides the updates in English.</p> <p>Version 9 (Incremental) – Supported Languages:<br/>English, French, German, Japanese, Spanish, Italian, Dutch, Brazilian Portuguese, Swedish, Danish, Finnish, Norwegian, Chinese Simplified, Chinese Traditional, Korean, Czech, Hungarian, Polish, Slovak, Romanian, Ukrainian, Russian, Turkish, Bulgarian, Croatian, Slovenian, Estonian, Latvian and Lithuanian (Reader also includes Catalan and Basque).</p> <p>Version 8 (Incremental) – Supported Languages:<br/>English, French, German, Japanese, Spanish, Italian, Dutch, Brazilian Portuguese, Swedish, Danish, Finnish, Norwegian, Chinese</p> |

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|---------------------------|-----|---|-----|---|
|                           |     |   |     | Simplified, Chinese Traditional, and Korean.  |
| Adobe Shockwave           | Yes | Shavlik supports the one binary for all Adobe Shockwave updates. Adobe states that the one binary supports multiple languages.<br><a href="http://www.adobe.com/products/flashplayer/faq/">http://www.adobe.com/products/flashplayer/faq/</a><br>"Flash Player 10.1 is available in Brazilian Portuguese, Chinese Simplified, Chinese Traditional, Czech, Dutch, English, French, German, Italian, Japanese, Korean, Polish, Russian, Spanish, Swedish, and Turkish on most major browser platforms." | Yes | <a href="http://www.adobe.com/products/flashplayer/faq/">http://www.adobe.com/products/flashplayer/faq/</a><br>"Flash Player 10.1 is available in Brazilian Portuguese, Chinese Simplified, Chinese Traditional, Czech, Dutch, English, French, German, Italian, Japanese, Korean, Polish, Russian, Spanish, Swedish, and Turkish on most major browser platforms." |
| Apple Application Support | Yes | Shavlik supports the one binary for all Apple Application updates. Apple states that the one binary supports multiple languages.  | Yes | Shavlik supports the one binary for all Apple Application updates. Apple states that the one binary supports multiple languages.  |
| Apple iTunes              | Yes | Shavlik supports the one binary for all Apple iTunes updates. Apple states that the one binary supports multiple languages.<br><br>Supported Languages:<br>Chinese Simplified, Chinese Traditional, Dutch, English, French, German, Italian, Japanese, Korean, Polish, Brazilian Portuguese, Russian, Spanish, Swedish, Danish, Norwegian, Portuguese, Finnish.   | Yes | Shavlik supports the one binary for all Apple iTunes updates. Apple states that the one binary supports multiple languages.<br><br>Supported Languages:<br>Chinese Simplified, Chinese Traditional, Dutch, English, French, German, Italian, Japanese, Korean, Polish, Brazilian Portuguese, Russian, Spanish, Swedish, Danish, Norwegian, Portuguese, Finnish.     |

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| Apple Safari               | Yes          | <p>Shavlik supports the one binary for all Apple Safari updates. Apple states that the one binary supports multiple languages.</p> <p>English (US), French, German, Japanese</p>   |  | Yes          | <p>Shavlik supports the one binary for all Apple Safari updates. Apple states that the one binary supports multiple languages.</p> <p>Supported Languages:<br/>English, French, German, Japanese.</p>  |
| Apple QuickTime            | Yes          | <p>Shavlik supports the one binary for all Apple QuickTime updates. Apple states that the one binary supports multiple languages.</p> <p>Supported Languages:<br/>Chinese Simplified, Chinese Traditional, Dutch, English, French, German, Italian, Japanese, Korean, Polish, Brazilian Portuguese, Russian, Spanish, Swedish, Danish, Norwegian, Portuguese, Finnish.</p> |  | Yes          | <p>Shavlik supports the one binary for all Apple QuickTime updates. Apple states that the one binary supports multiple languages.</p> <p>Supported Languages:<br/>Chinese Simplified, Chinese Traditional, Dutch, English, French, German, Italian, Japanese, Korean, Polish, Brazilian Portuguese, Russian, Spanish, Swedish, Danish, Norwegian, Portuguese, Finnish.</p> |
| Citrix XenApp              | English Only |  |  | English Only | XenApp 5.0 only supported  |
| Citrix Presentation Server | English Only | N/A  |  | English Only | N/A  |
| Microsoft Products         | Yes          | <p>Shavlik supports the one binary for all Microsoft product updates that Shavlik supports – see <a href="http://www.shavlik.com/wsus-is-not-enough.aspx">http://www.shavlik.com/wsus-is-not-enough.aspx</a> . Microsoft states that the binary for each product supports multiple languages.</p>  |  | No           | SCUPdates is focused on 3 <sup>rd</sup> party non-Microsoft products but does also have support for Microsoft legacy products.   |

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|--------------------------------|--------------|---|--|--|---|
| Mozilla Firefox                | Yes          | English (US), French, German, Japanese, Italian, Spanish, Danish, Dutch, Finnish, Swedish, Czech, Hungarian, Polish, Portuguese, Portuguese (Brazilian), Russian, Chinese (Simplified), Chinese (Standard), Korean, Turkish, Greek, Hebrew, Arabic  |  | English Only.  | SCUPdates require a different patch for each supported language.  |
| Mozilla SeaMonkey              | Yes          | English (US), French, German, Japanese, Italian, Spanish, Dutch, Swedish, Czech, Hungarian, Polish, Portuguese (Brazilian), Russian, Turkish  |  | English Only   | SCUPdates require a different patch for each supported language.  |
| Mozilla Thunderbird 3          | Yes          | English (US), French, German, Japanese, Italian, Spanish, Danish, Dutch, Finnish, Swedish, Czech, Hungarian, Polish, Portuguese, Portuguese (Brazilian), Russian, Chinese (Simplified), Chinese (Standard), Korean, Turkish, Greek, Hebrew  |  | English Only   | SCUPdates require a different patch for each supported language.  |
| Opera                          | Yes          | (No URL with a listing. See this link for more information: <a href="http://www.opera.com/browser/tutorials/settings/#language">http://www.opera.com/browser/tutorials/settings/#language</a> )   |  | Yes  | (No URL with a listing. See this link for more information: <a href="http://www.opera.com/browser/tutorials/settings/#language">http://www.opera.com/browser/tutorials/settings/#language</a> ) |
| Real Networks, Inc. RealPlayer | English only | Shavlik installs English binary on all languages.   |  | English only   | SCUPdates require a different patch for each supported language.  |
| Skype Business                 | Yes          | Shavlik supports the one binary for all Skype updates. Skype states that the one binary supports multiple languages. No URL with a listing. See this link for more information: <a href="https://support.skype.com/faq/FA73/Can-I-get-Skype-in-my-language">https://support.skype.com/faq/FA73/Can-I-get-Skype-in-my-language</a> |  | Not supported. Skype for Business is not supportable in SCUP due to product limitations. |   |
| Skype 4                        | Yes          | Shavlik supports the one binary for all Skype updates. Skype states that the one binary supports multiple languages.  |  | Yes  | Shavlik supports the one binary for all Skype updates. Skype states that the one binary supports multiple   |

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|          |                   | (No URL with a listing. See this link for more information: <a href="https://support.skype.com/faq/FA73/Can-I-get-Skype-in-my-language">https://support.skype.com/faq/FA73/Can-I-get-Skype-in-my-language</a> )  |  |               | languages.<br>(No URL with a listing. See this link for more information: <a href="https://support.skype.com/faq/FA73/Can-I-get-Skype-in-my-language">https://support.skype.com/faq/FA73/Can-I-get-Skype-in-my-language</a> )  |
| Sun Java | Yes               | Shavlik supports the one patch binary for all Sun Java updates. Sun states that the one binary supports multiple languages.<br><br>Supported Languages:<br>Chinese Simplified, Chinese Traditional, Dutch, English, French, German, Italian, Japanese, Korean, Polish, Brazilian Portuguese, Russian, Spanish, Swedish, Turkish. |  | Yes           | Shavlik supports the one patch binary for all Sun Java updates. Sun states that the one binary supports multiple languages.<br><br>Supported Languages:<br>Chinese Simplified, Chinese Traditional, Dutch, English, French, German, Italian, Japanese, Korean, Polish, Brazilian Portuguese, Russian, Spanish, Swedish, Turkish. |
| WinZip   | Yes, English Only | N/A  |  | Not supported | N/A  |